southwest technologies inc.

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Southwest Technologies, Inc. Manufacturer's Warranty:

The Manufacturer's Warranty covers manufacturing defects only. The Warranty covers product for 90 days from the original date of purchase. The Warranty does not cover water damage, damage caused by overheating, or deliberate damage. The Warranty does not cover damage to the product if it has been tampered with or used outside of the instructions and intended uses. The product user assumes responsibility for the proper care of the product and uses it as intended. All claims of manufacturing defects where replacement is being requested will require the product in question to be returned to Southwest Technologies, Inc. at no cost to the consumer to substantiate the claim.

Product returns for reasons other than manufacturing defects should be directed to the party in which the original purchase was made.

All wound care sales are final and no returns will be accepted.